

Animal Care Unlimited Boarding Information and Policies

Thank you for making a reservation to board your pet with us. We are committed to maintaining the health, safety and comfort of all pets in our boarding population and have put into place policies to ensure we provide the highest level of care possible. Please review the following information, and speak to a receptionist if you have any questions about our policies or fees.

ADMISSION FORM: A Boarding Admission Form must be filled out and signed at each boarding visit. This will provide your care instructions, emergency contact information and authorization for medical treatment if needed. This form can be filled out in person at time of admission, or you can fill out and submit online through our website ahead of your visit.

ANNUAL EXAMINATION:* All species of boarding pets must have a current physical examination by a licensed veterinarian within the last 12 months. If your pet is overdue for examination, it must be performed prior to admission to our facility.

VACCINATIONS:*

All dogs must have current Rabies, Distemper/Parvo, Bordetella and Canine Flu* vaccines. All cats must have current Rabies and Feline Distemper vaccines. All ferrets must have current Rabies and Distemper vaccines. If your pet is overdue, you must arrange for vaccinations to be administered a **minimum of two weeks prior** to boarding*. *Please note if your pet has never had the Canine Flu vaccine, it is given as a series of two, given two weeks apart. After that it will become a single, annual vaccine. In order to give full protection, that second Flu booster must be completed two weeks prior to boarding.

INTERNAL PARASITES:* All dogs and cats must have a negative fecal examination within the last 6 months, performed prior to admission to our facility. Maintaining a safe, parasite-free facility is best accomplished when we have test results before pets enter our facility. If this service is overdue at the time you plan to board, you may drop off a sample at our office ahead of your visit. Any pet admitted for boarding that is found to have internal parasites will be treated immediately at owner's expense. (average cost of treatment \$15-25)

*If your pet does not have current vaccines, annual physical examination or fecal test through our hospital, you must bring medical records or have your regular veterinarian submit those records to our office prior to your boarding reservation.

EXTERNAL PARASITES: (fleas/ticks) We maintain a flea/tick free facility. Any pet admitted for boarding that is found to have fleas and or ticks will be treated immediately at owner's expense. (average cost of treatment \$13-18)

FEAR/ANXIETY/STRESS: In a boarding environment, new sounds, smells, people and experiences can create anxiety in your pet. Just as with people, stress can affect pets negatively: reduced appetite, increased agitation, current medical conditions can be aggravated and physical ailments can actually result (i.e. diarrhea, vomiting, sore throat from barking). Our mission is to identify and decrease stressors to make your pet as relaxed as possible while boarding with us. In the event basic stress reduction techniques are not enough, following your authorization on the Boarding Admission Form for that boarding stay, the emergency medical contact you provided will be contacted by a doctor to discuss possible medical/pharmaceutical intervention.

BEHAVIOR/AGGRESSION ISSUES: If your pet has any special behavioral conditions, be sure to provide that information on the Boarding Admission Form. For their safety, the safety of our staff, pets that are known to be aggressive to people may not board in our facility. We reserve the right to request immediate pick up of any animal exhibiting aggressive behavior.

ILLNESS/INJURY: See Boarding Admission Form for your required authorization(s).

FOOD/TREATS/MEDICATIONS: Anything you provide should be clearly marked with your name and the name of your pet. Medications should be in their original containers if possible. If not in an original container, each medication should be clearly marked and in separate containers. (No "day of the week" pill organizers, please!)

PERSONAL BELONGINGS: All pet carriers, leashes and collars left with us should be clearly marked with your name and the name of your pet. Toys, bedding and any other personal belongings are **left at your own risk**—We will make every attempt to return any items left with your pet, but we cannot be responsible for the destruction or loss of those items during the boarding visit.

BEDDING/TOY CAUTIONS: We prefer to provide pet bedding from our own supply. If you choose to bring your own, we will do our very best to get it back to you in clean condition. (Please keep in mind that it is not possible for us to launder very large beds or comforters, so if they become soiled, they may have to go home that way)! Some dogs prefer to destroy (chew, or sometimes chew AND ingest!) bedding. If your pet has exhibited this behavior before, please let us know so that we may take precautions. Lastly, please do not bring cow hooves, or partially-chewed toys that could present an ingestion or choking hazard.

OUTSIDE WALKS-****Dogs ONLY** Please note the area reserved for walking outside is not fenced in. Your pet will be leash-walked by trained kennel assistants a minimum of 2 times daily. For additional walks or playtime, choose an 'Extra Service Package' that best fits your needs. (See link on the Boarding Admission Form for options).